



Additional Service Charge (Residential subscriber only)

General administrative fee

		i-CABLE HomeLine	i-CABLE Broadband	CABLE TV	有線18寶 (Ch18 OTT Box)	myTV Super
		HK\$	HK\$	HK\$	HK\$	HK\$
Late Payment	per transaction	60	60	60	60	60
Service Fee Prepayment	per transaction	400	400	400	400	400
Subscription Deposit (Cash payment only)	per transaction	400	400	400	400	400
Subscription Deposit (Non HKID registration)	per transaction	600	600	600	600	600
Credit Card / Bank Autopay Rejection	per transaction	60	60	60	60	60
Bounced Cheque	per transaction	60	60	60	60	60
Administration Fee for Refund by Cheque	per transaction	100	100	100	100	100
Administration Fee for Cheque Re-issue	per transaction	100	100	100	100	100
Statement by post	per transaction	10	10	10	10	10
Early Termination Fee	per transaction	475 or remaining monthly service fee (whichever is higher)	Remaining monthly service fee	-	Remaining monthly service fee	Remaining monthly service fee
Early Termination Fee (Premium Bundle Offer)	per transaction	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	-	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)
Document Copy	per page	50	50	50	50	50
Handling Fee for Payment at 7-Eleven	per transaction	3	3	3	3	3
Change of Homeline Number	per transaction	50	-	-	-	-
Additional Storage Charge (email/website)	per MB	-	20	-	-	-



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Service Installation Fee

		i-CABLE HomeLine	i-CABLE Broadband	CABLE TV	有線18寶 (Ch18 OTT Box)	myTV Super
		HK\$	HK\$	HK\$	HK\$	HK\$
Service Installation (i-CABLE coverage areas)	per trip	600	600	-	600	600
Service Installation (Non i-CABLE coverage areas)	per trip	700	700	-	700	700
Service Installation (*Special Sites)	per trip	1800 / 3000	1800 / 3000	-	-	-
Wireless Router Installation	per trip	-	150	-	-	-
U eye Home Camera Installation	per trip	-	150	-	-	-
Service Relocation	per trip	350	350	-	350	350
Service Relocation (*Special sites or Non i-CABLE coverage areas)	per trip	*Special sites: Installation fee	*Special sites: Installation fee	-	Islands District: 700	Islands District: 700

* Special sites installation fee: Constellation Cove \$1800 for blocks; Constellation Cove \$3000 for houses; Caribbean Coast \$1800

Equipment Charges

		i-CABLE HomeLine	i-CABLE Broadband	CABLE TV	有線18寶 (Ch18 OTT Box)	myTV Super
		HK\$	HK\$	HK\$	HK\$	HK\$
Lost / Damaged / Unreturned EMTA Modem (Full Set*)	per set	990	-	-	-	-
Lost / Damaged / Unreturned Cable Modem (Full Set*)	per set	-	990	-	-	-
Lost / Damaged / Unreturned 1000M Fibre Modem (Full Set*)	per set	-	1690	-	-	-
Lost / Damaged / Unreturned 2000M Fibre Modem (Full Set*)	per set	-	1690	-	-	-
Lost / Damaged / Unreturned Smart Broadband Wireless Router (Full Set*)	per set	-	990	-	-	-
Lost / Damaged / Unreturned OTT Converter (Full Set*)	per set	-	-	-	990	580
Lost / Damaged / Unreturned Wireless Dongle	per set	-	-	199	-	-
Lost / Damaged / Unreturned Dish Antenna	per set	-	-	250	-	-
Lost / Damaged / Unreturned LNB	per set	-	-	500	-	-
Lost / Damaged / Unreturned Compartment (Adapter, Plug with Power Cord, Remote Control Unit)	per item	100	100	-	100	80

* Included the Modem / Converter and all it's accessories



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Technical Service Charges

		i-CABLE HomeLine	i-CABLE Broadband	CABLE TV	有線18寶 (Ch18 OTT Box)	myTV Super
		HK\$	HK\$	HK\$	HK\$	HK\$
Technical Inspection	per trip	150	150	150	150	150
Relocate / Replace Wallplate / Fibre Socket	per wallplate	200	200	200	-	-
Replace / Reconnect Drop Cable	per drop	200	200	200	-	-
Reconnect Cable	per trip	200	200	200	-	-
Refix Cable	per trip	200	200	200	-	-
Replace Splitter	per trip	250	250	250	-	-
Extend Cable	per trip	150	150	150	-	-
Drop Restoration	per drop	150	150	150	-	-
Drop Interconnection with Building Network	per trip	250	250	250	-	-
TV Tuning	per TV	N/A	N/A	200	-	-
Additional Socket	per trip	50	50	50	-	-
Collect OTT Converter / Remote Control Unit / Cable Modem / EMTA Modem / Smart Broadband Wireless Router	per trip	80	80	80	80	80

Wireless Routers and Smart Home Products Regular Rates

Product model	HK\$
<u>TP-Link Archer C6 AC1200</u>	369
<u>D-Link R12 AC1200</u>	400
<u>Tenda AC11 AC1200</u>	338
<u>TP-Link Archer AX20 Wi-Fi 6</u>	929
<u>TP-Link Deco M4 Mesh Wi-Fi System (2-pack)</u>	999
<u>TP Link AX55 Pro V2</u>	699
<u>LifeSmart Product Package (6pcs per set)</u>	2100



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i-CABLE Broadband & HomeLine Service Rates

Service Plan		Regular Rate HK\$
100M	per month	499
200M	per month	499
500M	per month	529
1000M	per month	569
2x1000M	per month	669
2000M	per month	699
Smart Broadband	per month	198
Digital HomeLine Service	per month	199
Super HomeLine Service	per month	299

* Included Modem / Wireless Router Rental Fee \$30 per month

OTT & Additional Service Rates

Service Plan		Regular Rate HK\$
hmvod	per month	156
JOOX (App) Individual Plan	per month	79
myTV Gold	per month	198
myTV SUPER Alpha Pack + Ani-One + Ani-Kids	per month	68
myTV SUPER Alpha Pack + Movie Combo Pack	per month	68
Channel 18 OTT Box	per month	123*

* Included Converter Rental Fee \$35 per month



iMobile Additional Service Fee

General administrative fee

		HK\$
Subscription Deposit (Non HKID registration)	per transaction	1000
Administration Fee for Refund by Cheque	per transaction	100
Administration Fee for Cheque Re-issue	per transaction	100
Re-issue SIM Card	per SIM	100
Mobile Number Change (Change new number)	per transaction	200
Service Cancellation Fee	per transaction	Remaining monthly service fee
Service Cancellation Fee (Premium Bundle Offer)	per transaction	800 or remaining monthly service fee (whichever is higher)
Document Copy	per page	50