

**i-CABLE Important Notice****29/02/2024**

The webmail service (webmail.i-cable.com) is extended until June 30, 2024. Should you have any questions or require support regarding this matter, please do not hesitate to contact our customer service hotline at 183 2832.

i-CABLE Important Notice**15/11/2023**

We regret to inform you that the email service system provided by i-CABLE Broadband has experienced a hardware malfunction on October 4, 2023. Despite our extensive efforts to restore the server, the data and information related to the system remain irretrievable. We deeply regret for this incident and extends sincere apologies to the affected customers.

Starting from October 4, 2023, we have been offering web email service (webmail.i-cable.com) to customers to ensure that they can continue sending and receiving emails using their @i-cable.com email addresses. However, after careful consideration, we have decided to terminate the email services including web and any other versions on January 31, 2024.

We sincerely apologize for any inconvenience caused by the aforementioned arrangement. Should you have any questions or require support regarding this matter, please do not hesitate to contact our customer service hotline at 183 2832.

56K Dial-up Service Suspension**12/01/2023**

From 14 Feb 2023, i-CABLE 56K Dial-up Service will be suspended.