iMobile Service – Payment Method

You may settle your account by any of the following methods:

Credit card Autopay (MasterCard or VISA)

You can apply credit card autopay or update your credit card information for iMobile Service payment. Please click here to download and submit the ”iMobile Credit Card Payment Authorization Form”. We will notify the customer of the application status via SMS after we receive the application. It take about 7 working days to process. After successful application, we will charge the service fees to the designated credit card account on the bill date of each month.

Bank Account Autopay

You can apply Bank Account Autopay for iMobile Service payment. Please click here to download and submit the” iMobile AUTOPAY - Direct Debit Authorization Form”. We will notify the customer of the application status via SMS after we receive the application. It takes about 2 months to process. After successful application, we will charge the service fees to the designated bank account on the bill day of each month.

Automated Teller Machine (ATM)

Your payment can be made via HSBC or Hang Seng Bank ATMs with the "Bill Payment Service" sign by direct fund transferred from your HSBC or Hang Seng Bank account. The merchant name is "iMobile Service ". Please keep the ATM Customer Advice as a receipt.

The bill type for iMobile Service is "05".

PPS

By Phone: 18011 (Register Bill) / 18031 (Pay Bill)

By Internet: www.ppshk.com

PPS Enquiry Hotline: 900 00 222 329

The merchant name and merchant code for iMobile Service is " i-CABLE Telecom Limited " & “9462”.

Cheque

iMobile Service : Please send a crossed cheque made payable to "i-CABLE Telecom Limited" and return together with the bottom portion of your current statement to P.O. Box 357, Tsuen Wan Post Office, N.T.

Cash / e-Payment

You can settle the payment by cash / e-Pament at any 7-Eleven Convenience Store with the payment slip or payment barcode. You can login our Subscriber Online Service Center to check the payment barcode or print out the statement. After login, please choose ‘My Bill & Balance’ and check the barcode from ‘7-11’ at ‘Payment method’. Please retain the receipt for verification.

e-Payment through online banking

Your payment may be settled through online banking services offered by banks. You may contact your bank for further details. Pay our bill through the online banking services of most banks; please keep the reference number for verification. For enquiry, please contact your bank for assistance.

WeChatPay

Pay via the mobile app "WeChat":

1. After logging in to "WeChat", click "Me" on the "WeChat" page, and then click "Service"
2. Click "Telecommunication Bill Payment" in "Life Services"
3. Select "i-Cable" in "Telecom Bill Payment Add-On"
4. Select relevant services in "Customer Type" (Combo service customers can choose one of the services)
5. After entering the 12-digit account number in "Account Number", click "Add and Query", and the system will immediately send a verification code to the registration phone number via SMS.
6. Obtain a one-time verification code in "SMS" and submit the relevant verification code in "WeChat". If you enter it correctly, it will show that the account has been successfully added. Then click "Pay Now" to pay.
7. After entering the total amount payable, click "Pay Now" and finally enter the 6-digit payment password to complete the payment.

Note: If the account shows "No outstanding fees", it means that there are no outstanding fees to be paid on the account.

Notice to Customers

- To avoid any service interruption that might be caused by belated payment, please make sure to arrange payment before the 'Payment Due Date' shown on our statement. If you have applied autopay for payment, please ensure your credit card or bank account is in active status before the ' Payment Due Date ' shown on our statement.